

GENERAL TERMS AND CONDITIONS

General provisions

1. The Service Provider undertakes to provide the service described in point 1 of this contract with 99.6% availability. The Service Provider shall be entitled to interrupt the operation of the Service for a maximum of 1 hour per month to carry out the necessary maintenance work; the Service Provider shall notify the Customer thereof in writing (email) 3 working days in advance. The 1 hour per month reserved for maintenance shall not be counted towards the availability time specified above.
2. The Service Provider shall continuously receive notifications of technical problems from the Customer at the following telephone number and email address:

+36-30-553-3911 (weekdays, 8-18 hours)

info@arteries.hu

3. The Service Provider is entitled to unilaterally modify the provisions of these GTC. The Service Provider shall notify the Customer in writing of the content of the amendment and the date of entry into force of the amendment at least 15 days before the amendment enters into force.
4. The Service Provider shall handle the Customer's personal data securely.
5. The Service Provider undertakes to provide the Customer with the data necessary for the use of the webhosting service no later than the date of commencement of the service.
6. The Service Provider is not liable for external attacks from the Customer or against the Customer.
7. The Service Provider may take countermeasures and restrictions to prevent, prevent or defend against attacks against the Customer; the Customer shall be informed of these. Such measures shall be solely defensive.
8. If the Customer endangers or hinders the proper functioning of the Service Provider's network, the Service Provider is entitled to limit the services provided by the Service Provider. The Customer must be informed immediately of the limitation by email or telephone. The Service Provider may also carry out the above restrictions based on a legal provision or an official decision.
9. The Service Provider shall make every effort to terminate the above restrictions as soon as it becomes aware that the reason for the restriction has ceased to exist, at the latest on the day following the day on which it becomes aware of the reason for the restriction.
10. The Service Provider's servers located in the server centre are always the property of the Service Provider. The content stored on the servers and available under the Customer's domain name is the property of the Customer.
11. At the Customer's request, the Service Provider is obliged to make the registered domain name available so that it can continue to operate smoothly on another server.
12. The Customer shall notify the Service Provider - within 5 working days - of any changes that may affect any of the activities provided for in this contract.

13. The Customer shall do its utmost to ensure that only controlled services are operated on the website operated by it.
14. The Customer is obliged to compensate the Service Provider for any damage caused by the Customer's interference or use contrary to the contract or other than the instructions for use, including losses resulting from damage to the Service Provider's network or server.
15. The Customer is responsible for the content of the pages operated under this contract and for the legality of the content. The Customer shall be independently liable in all legal and extra-legal proceedings against the Service Provider for publishing or making available infringing content and shall compensate the Service Provider for any damage resulting from such claims.
16. If the Service is unavailable for reasons for which the Service Provider is responsible, the Service Provider shall not be entitled to a pro rata temporize service fee for that period.
17. If the Customer can prove that the site or service has suffered damage as a result of its malfunction, the Customer may claim damages from the Service Provider.
18. The Service Provider shall not be liable for any correspondence sent by the Customer and third parties via the mail server, as well as for the content of such correspondence and the files attached to such correspondence.
19. By signing this contract, the Customer agrees that it is prohibited:
 - the Service Provider's network to send unsolicited e-mail,
 - use the Service Provider's network to collect replies to unsolicited e-mails,
 - to advertise any product or service through the Service Provider's network in a manner that is unlawful,
 - to alter or remove the header of e-mails in any way,
 - send mail bombs with the purpose of restricting user access.